Organizational Chart – Names and Titles

As of March 2022

- **Chief Executive Officer** – Kevin Patterson
  - **C-Chief Financial Officer & Deputy CEO** – Brian Braun
    - **Controller** – David Hague
    - **Director Vendor Management/Project Portfolio Management** – Vacant
      - **Sr. Accountant** – Richard Strump
      - **Accountant I** – Patricia Becker
      - **Payroll** – Jean Phillips
    - **Business Analyst Director** – Carolyn Pickton
      - **Business Intelligence Data Analyst** – Shawn Palmer
      - **Business Intelligence Developer** – Bipinar Vadlagunthala
      - **Business Intelligence Developer** – Vacant
      - **BI Contractors – CSS Consulting Solutions**
  - **C-Chief Human Resources and Operations Officer** – Dr. Renée Robinson
    - **Human Resources Manager** – Danae Wilson
      - **Sr. Human Resources Generalist** – Tuesday Lopez-Lopez
      - **Human Resources Coordinator** – Jessica Rodriguez
    - **Training & Quality Assurance Manager** – Nancy Solberg
      - **Training & Development Technical Instructional Designer** – William Cuenca
      - **Training Compliance Coordinator** – Jeanette Sar
      - **Training and Development Performance Consultant** – Christina Dabney
      - **Training and Development Performance Consultant** – Gene Griffith
      - **Quality Assurance Analyst** – Karla Rankin
      - **Quality Assurance Analyst** – Michelle Kalinsky
      - **Quality Assurance Analyst** – Jacqueline Miller
  - **C-Legal General Counsel/ Compliance Officer** – Alan Schmitz
    - **Privacy & Security Manager** – Michael Stephen
      - **Security Analyst II** – Ken Coburn
      - **Security Analyst I** – Jessica Hamel
      - **Security Analyst I** – Ariana Méndez
      - **CSO- Security**
        - **Optiscs**
        - **DirectDefense**
    - **Privacy & Ex-Employee Manager** – Molly McClung
      - **Compliance Specialist** – Sharita Stevens
    - **Supervising Attorney** – Beth Dorkey
      - **Appeals Analyst** – Thomas Tabacha
      - **Appeals Admin Support** – Brandi Lirangas
    - **Internal Audit & Compliance Manager** – Anita Robinson
  - **Director of Policy** – Rachel Gonzalez, Rena Schwartz
    - **Medicaid Eligibility Coordinator & Program Manager** – Jennifer Van/Dyke
    - **Public Affairs** – Jessalyn Hampton
      - **Policy Analyst** – Hannah Dekker
    - **Manager of Policy Research and Implementation** – Emma Oppenheim
      - **Sr. Policy Analyst** – Vacant
        - **Policy Research & Implementation Analyst** – Vacant
        - **Marketplace Development Analyst** – Daniel O'Neil
  - **Director of Communications Strategy** – Tom Engelmann
    - **Sr. Manager of Video and Assistor Communications** – Elizabeth Hoang
      - **Assistance Network Program Manager** – Alicia Pharris
      - **Assistance Network Coordinator** – HOLD
      - **Assistance Network Support** – Heather Tabor
    - **Sr. Marketing & Communications Manager** – Lizette Chadwick
      - **Digital Marketing Specialist** – Suzanne Fitzgerald
      - **Strategic Communications Specialist** – Monica Caballero
      - **Communications and Marketing Specialist** – Blake Simms
    - **Community Outreach Program Manager** – Maria Adams
      - **Community Outreach Program Manager** – Jessica Smith
        - **Sr. Outreach & Community Engagement (West Slope Region)** – Vacant
- **Manager of Office Administration** – Lisa Sarver
  - **Office & Administrative Support** – Sana Rivera
  - **Office & Administrative Support** – Ashton Hair
  - **Executive Assistant** – Kathi Shannon
- **Manager of IT** – Sean Mills
  - **Machine2DOC**
- **Director of Issuer Relations** – Tim Carlson
  - **Health Plan Account Manager** – Cliff Craig
  - **Issuer Operations Coordinator** – Mia Rodriguez
    - **Issuer Operations Analyst** – Vacant
    - **Issuer Operations & EDI Specialist** – Florence Saba
      - **CSI Service Center 150-350 FTE**
      - **CSI-CRT and CCT Team**
- **C-Chief Innovation Officer** – Kelly Gunther
  - **Director of Product Development** – Kelly Davies
    - **Sr. Product Manager** – Stephanie Gray
      - **Product Owner** – Michelle Jones
      - **Product Owner** – Brenna Bardell
      - **Product Owner** – Brian Newell
      - **Business Analyst** – Kylie Hauer
      - **Business Analyst** – Joan Pfeiffer
      - **Business Analyst** – Peter Warner
      - **Business Analyst** – Libby Lopatin
    - **Sr. Product Manager** – Jesse Espy
      - **Product Owner** – Steve Rawlinson
      - **Product Owner** – Longluve Drago
      - **Business Analyst** – Debbie Murton
      - **Business Analyst** – Maura Sawyer
      - **Business Analyst** – Meva Dayal
      - **Business Analyst** – Naomi Tanneau
    - **Sr. Product Manager** – Lisa Gabbert
      - **Product Owner** – Alex Bieling
      - **Product Owner** – Damian Pham
      - **Business Analyst** – Sally Sherman
      - **Business Analyst** – Cyndy Larnson
    - **Technical Products/ Proprietary Manager** – Vacant
      - **Agile Coach** – Jennifer Simmons
      - **Scrum Master** – Ron Engels
      - **Scrum Master** – Hadee Shamsuddin
      - **Scrum Master** – Wunmi Akintoye
      - **Scrum Master** – Vacant
    - **Technical Solutions Manager** – Vacant
      - **UI/UX Researcher and Implementation Specialist** – Jeff Miller
    - **Sr. Project Manager** – Samuel Talbott
      - **Project Coordinator** – Jackie Davis
    - **PMO and Change Management Manager** – Vacant
      - **Release Manager** – Denise Brinza
      - **Project Manager** – Frank Lipowski
      - **Project Manager** – Mike Lloyd
    - **Production Technical Support Manager** – Yolanda Candido
      - **Production Support Analyst** – Tyshika Imran
      - **Production Support Analyst** – Rahul Pashka
      - **Production Support Analyst** – Shruti Amarasandh
      - **Technical Quality Supervisor** – John Westerhouse
        - **Technical Quality Analyst** – Cerri Martin
        - **Technical Quality Analyst** – Colin Bray
        - **Technical Quality Analyst** – Ravi Stapleton II
        - **Technical Quality Analyst** – Troy Henning
      - **Technical Quality Supervisor** – James Jenkins
        - **Technical Quality Analyst** – Elizabeth Makuszewska
        - **Technical Quality Analyst** – Yvonne Pineda
        - **Quality Analyst** – Megan Hall
    - **Quality Implementation Manager** – Jon Berridge
      - **Software Development Manager** – Matthew Lanham
        - **Sr. Full Stack Developer** – Mike Brady
        - **Sr. Full Stack Developer** – Kashif Siddiqui
        - **Full Stack Developer** – Colton Powell
        - **Full Stack Developer** – Shane Sarver
        - **Sr. Full Stack Developer** – Nelson Molina
        - **Sr. Full Stack Developer** – Ivan Pajel
        - **Sr. Full Stack Developer** – Ajithal Hussain
        - **Sr. Software Developer** – Patrick Boisvert
      - **Software Development Manager** – Dhananjay Pathakjee Rajaram
        - **Sr. Full Stack Developer** – James DeWitt
        - **Sr. Full Stack Developer** – Nathan Mathenyatu
        - **Sr. Software Developer** – Gnetthel Padilla
        - **Lead Software Developer** – Aaron Vandepoele
        - **Sr. Full Stack Developer** – Vishwak Sunday
        - **Sr. Full Stack Developer** – Randy Magor
        - **Sr. Full Stack Developer** – Jasit Hemar
      - **Director of Software Developing** – Jeff Schwartz
        - **Technical Lead** – New Role
          - **Lead Software Developer** – New Role
        - **Sr. DevOps Engineer** – Vacant
- **Director of Member Service & Support** – Jessica Jackson, Justin Brandon
  - **Senior Member Services Manager** – Christopher Keller
    - **Member Services Supervisor** – Jeff Strom
      - **Member Services Team Lead** – Christian Parra
        - **Member Services Representative II** – Jessica Green
        - **Member Services Representative II** – Angelica O'Rourke
    - **Member Services Supervisor** – Helen Calvert
      - **Member Services Team Lead** – Loretta Nieto
        - **Member Services Representative II** – Geraldine Calder
        - **Member Services Representative II** – Tiffany Billingsley
    - **Member Services Supervisor** – Michael King
      - **Member Services Team Lead** – Victor Lee
        - **Member Services Representative II** – Alessa Barlow
        - **Member Services Representative II** – Marwan Ali
        - **Member Services Representative II** – Yvonne Amsalem
        - **Member Services Representative II** – Lindsay Rankin
        - **Member Services Representative II** – Alontae Hutchinson
    - **Community Support Unit Team Lead** – Rushawn Fisher
      - **Community Support Unit Floor Supervisor** – Wade Johnson
        - **Community Support Unit Specialist** – Karina Ibarra
        - **Community Support Unit Specialist** – Lazel Solis
        - **Community Support Unit Specialist** – Tajanni Parra
  - **Solutions, Enrollment & Eligibility Support Manager** – Vacant
    - **Enrollment & Eligibility Team Supervisor** – Tanya Brooks
      - **Enrollment & Eligibility Specialist** – Ed Alexander Jackson
        - **Enrollment & Eligibility Specialist** – Christian Rodriguez
        - **Enrollment & Eligibility Specialist** – De Vonuse Mitchell
        - **Enrollment & Eligibility Specialist** – Donell Pruitt
        - **Enrollment & Eligibility Specialist** – Gerald Dockins
        - **Enrollment & Eligibility Specialist** – Matthew Kruger
        - **Enrollment & Eligibility Specialist** – Shamel Huff
    - **Executive Resolution Team Supervisor** – Jennifer Earhart
      - **Executive Resolution Specialist** – Olivia Rodriguez
        - **Executive Resolution Specialist** – Gerald Steele
        - **Executive Resolution Specialist** – Ashleigh Schedler
    - **Issuer Response Team Supervisor** – Barbara McGee
      - **Issuer Response Specialist** – Brittany Fields
        - **Issuer Response Specialist** – Elsa Padilla
        - **Issuer Response Specialist** – Sean Hawkes
        - **Issuer Response Specialist** – Aaniyanna Cooper

Legend

Contractor/Vendor	Vacant Position	New Role	Hold

Broker Account
Vacant
Melissa Fernandez